

DAC-JV TASK TEAM ON AGENCY
PERFORMANCE/EFFECTIVENES

Workshop on Reporting Organisational Effectiveness

Assessing Results Reporting for Multilateral Organisations

Kabell Konsulting
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Background

- Organisation strategies for all major organisations
 - ***Policy***
 - ***Partnerships and Coordination***
 - ***Administrative Effectiveness***
 - ***Involvement of the Danish resource base***
- Reporting to build on organisations' own reporting
- Reporting on indicators in four areas:

Key Questions

- *Are there systems in place to generate results information that is accurate, reliable and of the required quality?*
- *Is the right information available for Danida to document progress on the indicators contained in the organization strategies?*

Desk study with a three-step approach:

- Assessment of reporting capacity
- Review of quality assurance measures
- Availability of key indicators for Danish Action Plans

Step one: assessment of reporting capacity

- Review of RBM system based on DAC work
- Assumption that correct process will produce information of required quality



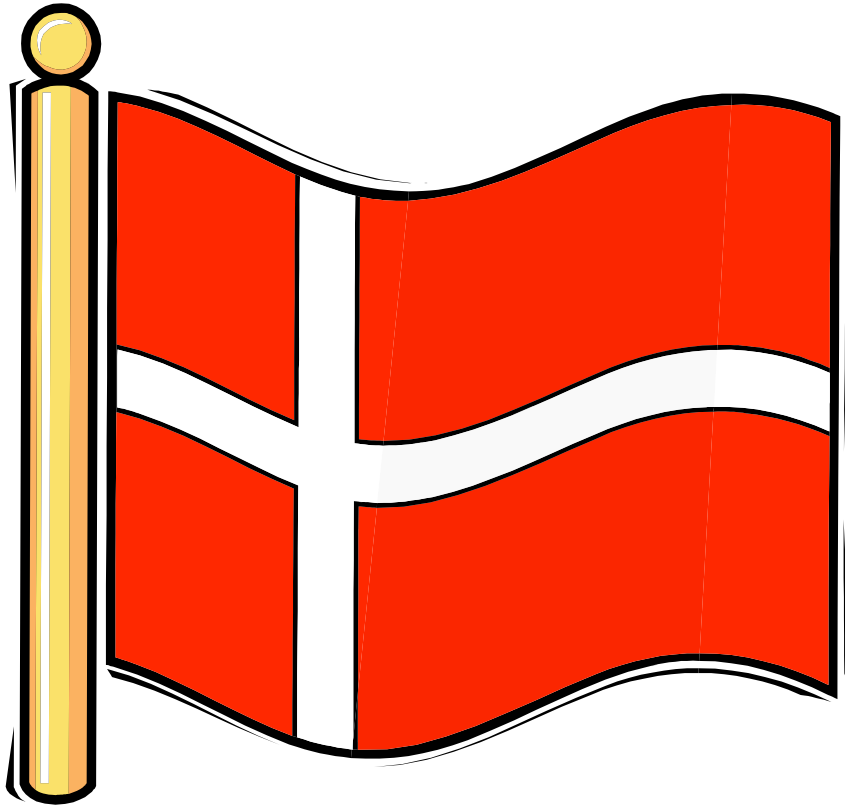
Assessment of RBM system

- Identifying objectives
- Selecting indicators
- Setting targets
- Developing monitoring systems to collect data on actual results
- Reviewing and reporting data
- Integrating evaluation
- Using performance information

Step two: assessing quality assurance

- Who is accountable for QA, what systems are in place?
- Which approach: peer review/external review?
- Coverage?
- Validation of results information?
- Commitment to quality?

Step three: Indicators for progress on “Danish objectives”



- Where can the information be found?
- Does it meet requirements on contents and quality?

Limitations/Opportunities

- Desk study, limited resources
- Assumption that good system produces good information
- “Horizontal” assessment, difficulty of assessing “vertical” aspects
- No judgement on quality of “Danish indicators”
- Reduced need for ad hoc reporting requests
- Good basis for dialogue with organisation
- Improved collective knowledge when shared widely
- Possibility of identifying common indicators?
- How to present to organisations/other donors?